



February 10, 2006

Dear Philana,

We are currently in the process of conducting a customer survey and would appreciate your comments and suggestions. We do have a special gift for you when you return the survey by Friday, February 27, 2006

1. What services did Conejo Window Tinting provide for you?

*Tint office windows*

2. Please check the type of job site: residential  commercial

3. What is the reason you chose Conejo Window Tinting?

*We use Conejo for our builder projects*

4. What are your prime reasons for needing window tinting?

*Reduce heat & glare*

4. How did you hear about us?

*N/A*

5. On a scale of 1 to 5, with 5 being the best, how would you rate our service? 5

6. Please share with us what you liked about Conejo Window Tinting and our products: customer service, professional installation, price, quality of workmanship, clean up, communication, guarantee, etc...

*all of the above ~ outstanding service from initial measurement to the actual installation. Very personable ~*

7. Do you have any suggestions for improvement?

*None*

8. Have you ever referred Conejo Window Tinting to others? Yes  No

*If you said yes, we thank you.*

9. Anything else you would like to add that we have not mentioned?

*Thank you for making the entire process easy, efficient & accommodating*

10. May we have permission to use your comments in our promotional materials? Yes

Your signature

Please return this survey to us by February 27, 2006 and we send you a special gift.

You can fax it to us at (818) 706-0491 or mail it in the enclosed envelope.

Thank you,

Sue Theule