



February 10, 2006

Dear Mr. Cruz,

We are currently in the process of conducting a customer survey and would appreciate your comments and suggestions. We do have a special gift for you when you return the survey by Friday, February 27, 2006

1. What services did Conejo Window Tinting provide for you?

TINTING WORKSTATION PANELS / CLASSROOM WINDOW

2. Please check the type of job site: residential _____ commercial

3. What is the reason you chose Conejo Window Tinting?

PAST EXPERIENCE

4. What are your prime reasons for needing window tinting?

PRIVACY

4. How did you hear about us?

PAST EXPERIENCE

5. On a scale of 1 to 5, with 5 being the best, how would you rate our service? 5

6. Please share with us what you liked about Conejo Window Tinting and our products: customer service, professional installation, price, quality of workmanship, clean up, communication, guarantee, etc...

SERVICE, PROFESSIONAL INSTALLATION

7. Do you have any suggestions for improvement?

8. Have you ever referred Conejo Window Tinting to others? Yes No _____

If you said yes, we thank you.

9. Anything else you would like to add that we have not mentioned?

10. May we have permission to use your comments in our promotional materials? Yes _____

Your signature

OK to use my name - w/v with school for Oaks Christian School & Calvary Community Church

Please return this survey to us by February 27, 2006 and we send you a special gift. You can fax it to us at (818) 706-0491 or mail it in the enclosed envelope.

Thank you,

Sue Theule