

RECEIVED MAR X 3 2006



February 21, 2006

Dear Keith,

We are currently in the process of conducting a customer survey and would appreciate your comments and suggestions. We do have a special gift for you when you return the survey by Friday, February 27, 2006

1. What services did Conejo Window Tinting provide for you?

INSTALL SAFETY FILM

2. Please check the type of job site: residential \_\_\_ commercial X

3. What is the reason you chose Conejo Window Tinting?

BEST PRICE

4. What are your prime reasons for needing window tinting?

EARTH QUAKE

4. How did you hear about us?

PHONE BOOK

5. On a scale of 1 to 5, with 5 being the best, how would you rate our service? 4

6. Please share with us what you liked about Conejo Window Tinting and our products: customer service, professional installation, price, quality of workmanship, clean up, communication, guarantee, etc...

ALL OF THE ABOVE

7. Do you have any suggestions for improvement?

NONE

8. Have you ever referred Conejo Window Tinting to others? Yes X No \_\_\_

If you said yes, we thank you.

9. Anything else you would like to add that we have not mentioned?

THANKS FOR A GREAT JOB!

10. May we have permission to use your comments in our promotional materials? Yes X

Your signature Richard Mason

Please return this survey to us by February 27, 2006 and we send you a special gift. You can fax it to us at (818) 706-0491 or mail it in the enclosed envelope.

Thank you,

Sue  
Sue Theule